Remote Access* from outside SH

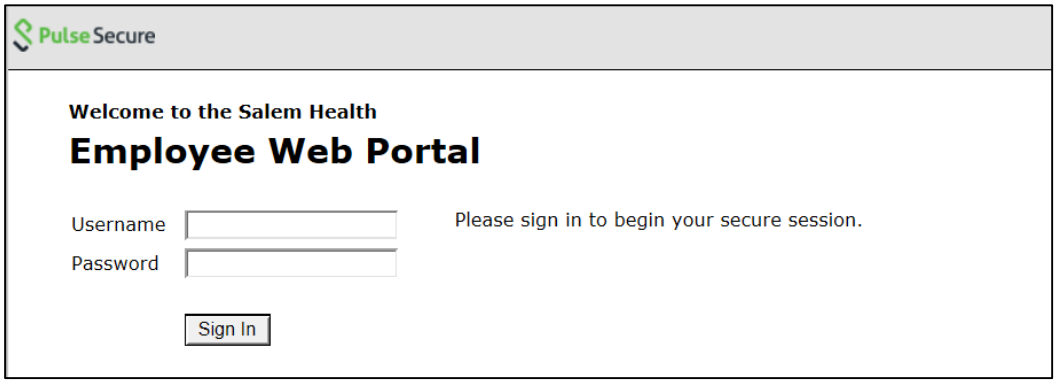
Follow these simple instructions to log in using non-VPN Remote Access

*different than EpicRemote

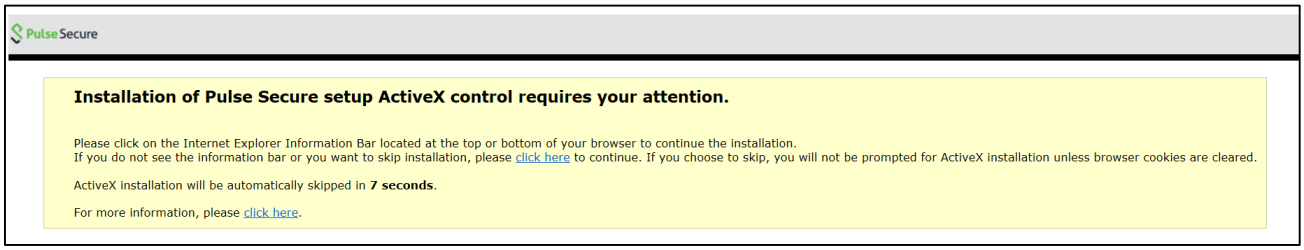
Try it out!

First, access the Salem Health website while disconnected from the Salem Health network.

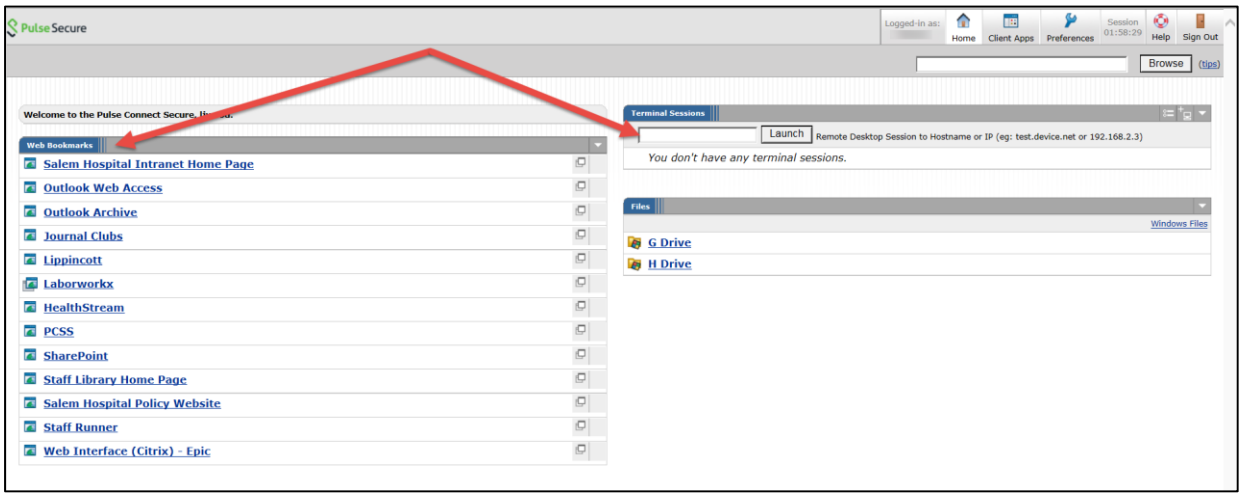
Navigate to https://remote.salemhealth.org



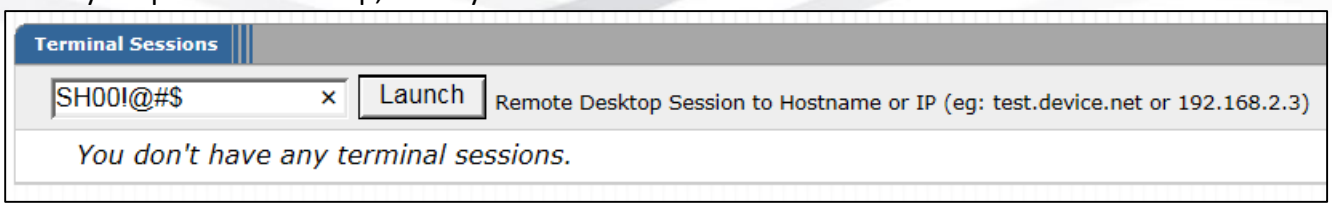
The first time you sign in, you may be prompted to install Active X controls.



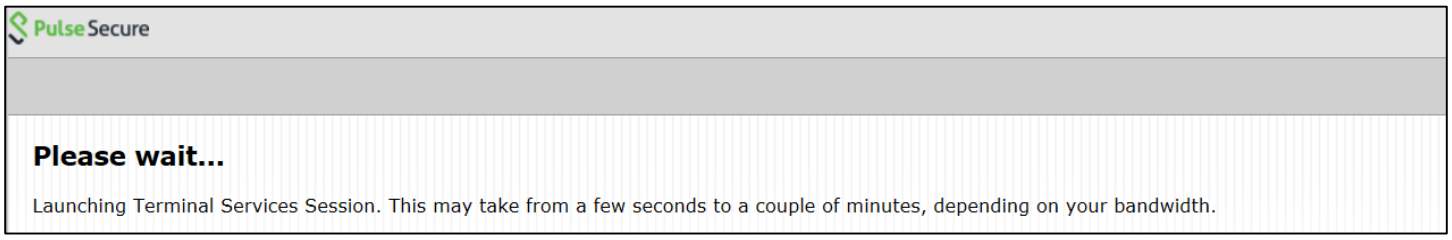
Once Active X has installed, you will be greeted with the following Pulse Connect Secure Session Page.



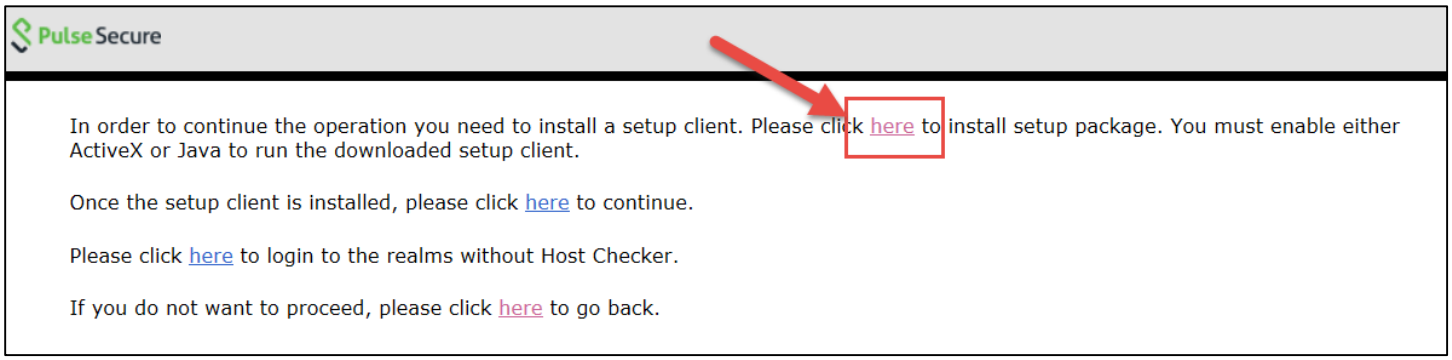
From this point, you can utilize your usual activities from the Web Bookmarks page, or if you would prefer to remote to your personal desktop, enter your workstation ID or IP address in the Terminal Sessions box.

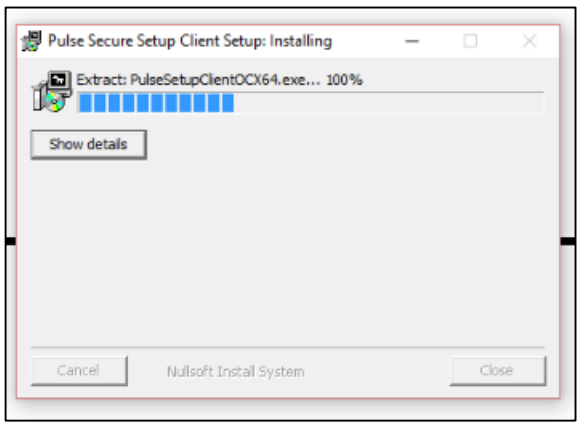


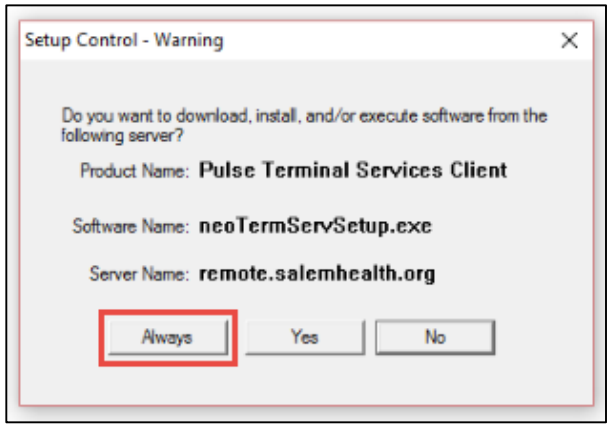
The Terminal Services Session will launch and may take a few moments.



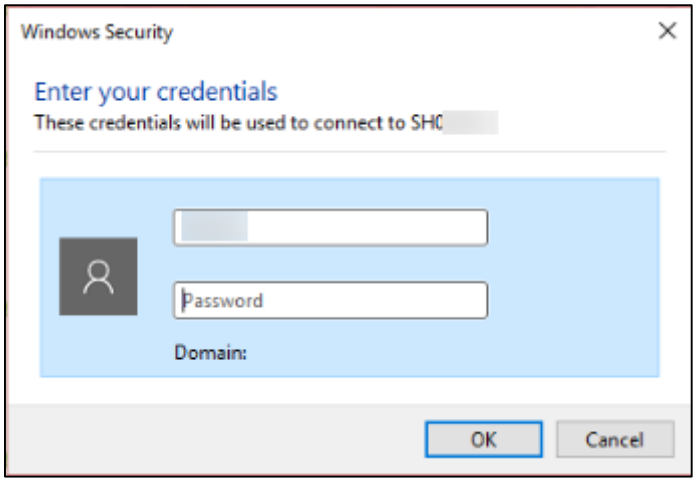
Next, install the Active java setup client.







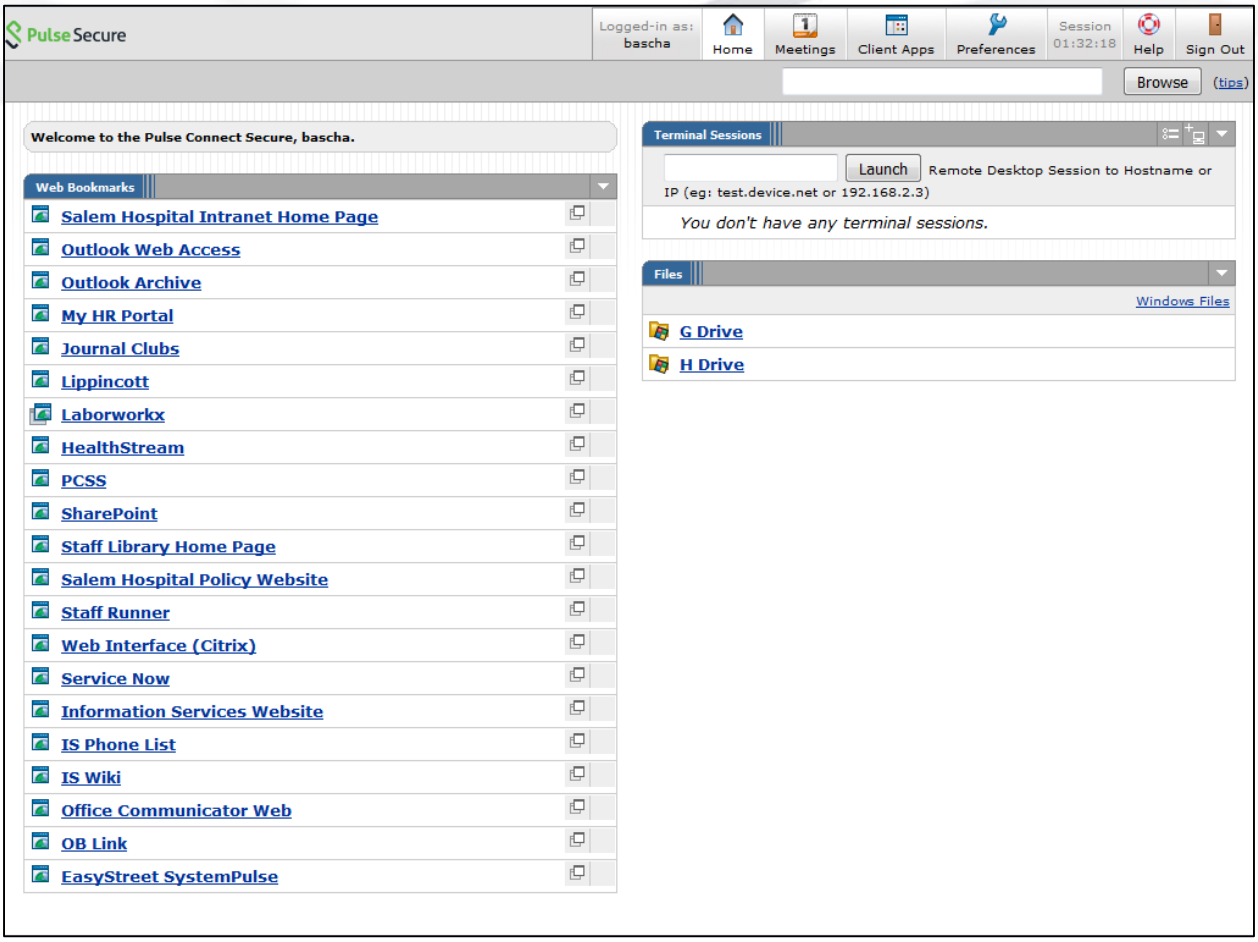
Next, you will be prompted to sign in to your remote session using your login ID and password.



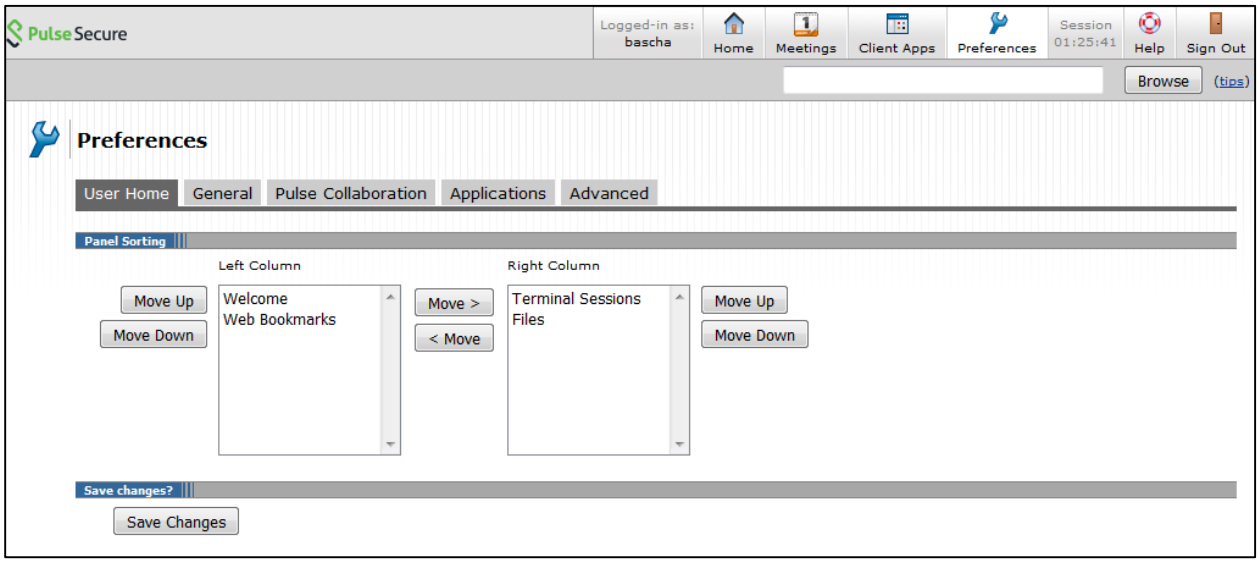
If your log in credentials do not work, you may need to log in using alternate credentials.

Use Phhservices\yourlogin and your password.

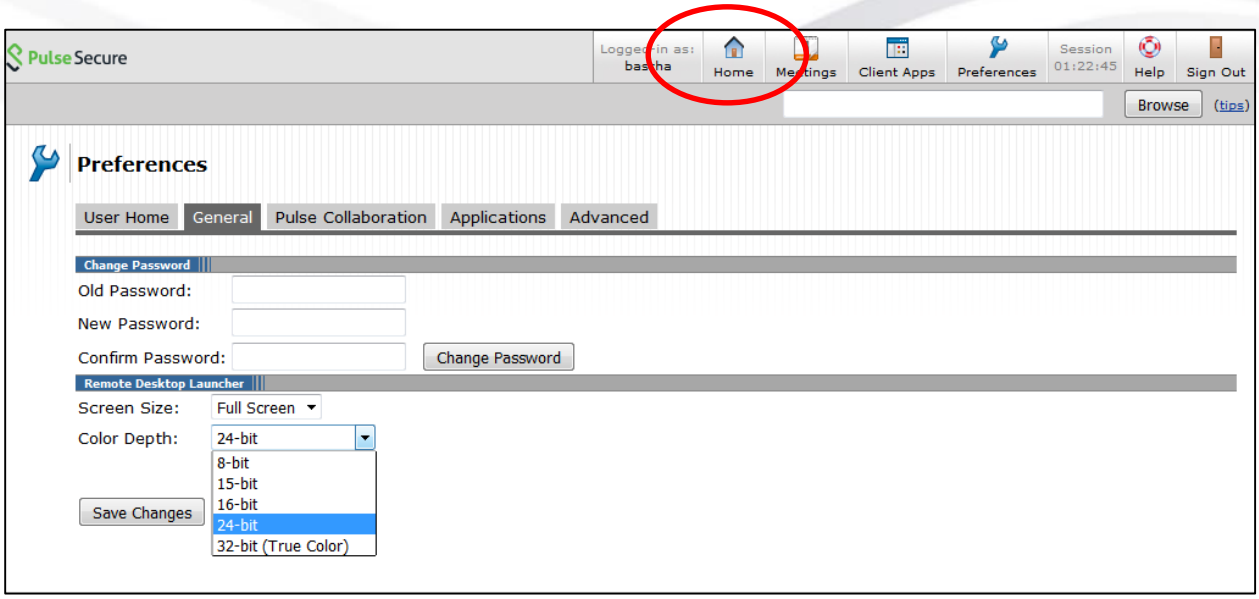
You may find that your screen resolution is not optimal. If this is the case, change your screen resolution.



Click on the “General” tab.



Click on the “Color Depth:” drop down window under the “Remote Desktop Launcher” section and choose “24-bit” and then click the “Save Changes” button. You will then click on the “Home” button at the top of the screen to take you back to the original login screen.


Pulse Secure
Logged in as:
Home
Meetings
Client Apps
Preferences
Session
01:22:45
Help
Sign Out
Browse
(tips)
Preferences
User Home
General
Pulse Collaboration
Applications
Advanced
Change Password
Old Password:
New Password:
Confirm Password:
Change Password
Remote Desktop Launcher
Screen Size:
Full Screen
Color Depth:
24-bit
8-bit
15-bit
16-bit
24-bit
32-bit (True Color)
Save Changes